



IPFS TECHNOLOGY SUITE

Providing agents and insureds with the latest technology features in the premium finance industry that will help reduce paperwork and put focus on maintaining client relationships in office or in the field.

IPFS TotalPay™

Provide insureds with the options to pay using installments by the traditional premium finance method, or in full using credit card or ACH¹ without having to send a new Premium Finance Agreement.

IPFS Connect® Mobile App

IPFS Connect provides agents and insureds with account access 24 hours a day, seven days a week, and 365 days per year. With this mobile app, agents and insureds can make payments, check account status, update account information, and receive important push notifications from Imperial PFS.

IPFS Integrations

Eliminate busy work by integrating with Imperial PFS®. Integrations provide powerful reporting, automated data entry, and tracking opportunities with minimal manual intervention, saving time and making daily tasks more efficient. Imperial PFS can integrate with most Agency Management Systems.

Cancellation Avoidance Tools

Tools designed to help account holders avoid disruption in their insurance coverage due to cancellation include:

- cancellation warning text messages and emails
- coupons or billing statements
- invoices mailed 25 days prior to the due date
- impending cancellation reports sent to agents
- the hold button feature which allows agents to place a hold on an account that is about to be cancelled for up to nine days.

Quoting

New, renewal and AP quoting can be done online at ipfs.com, by email, or by phone. All quotes can be viewed and amended online, and renewal quotes load the prior year's information making the process as quick and efficient as possible.

eForms and eSign

Enhance efficiencies with 24/7 correspondence by automating email delivery to specific addresses in your organization either by individual or group from any device, at any time. Electronically collect a signature and submit it online to reduce your paperwork.

Payment Options

Having options is important when it comes to making payments. At Imperial PFS down payments², installments, and IPFS TotalPay payments can be made online by credit card or ACH. Qualified account holders will be offered enhanced terms through IPFS Credit Advantage®. Payment can also be made by interactive voice response, check or money order to a secured lockbox, bank bill payment, pre-authorized account debit, and more.

ipfs.com

If an agent is looking for detailed information on their insureds, ipfs.com is the place to go. When logged in to ipfs.com, agents can view important insights into how insureds are using Imperial PFS services from the Agency Dashboard, including activity data and electronic communication enrollment. At ipfs.com agents can create six reports in PDF or Excel workbook formats, enabling them to proactively maintain book-keeping and answer insured questions about their premium financing. More reports are available and can be accessed if allowed by the agency's Web Administrator.

¹ Fees may apply where applicable by state law. ACH payments may result in a fee where applicable by state law. For credit card payments, our payment processing partners, FIS and Plug n Pay, charge a technology fee of \$12.50 for payment under \$400 or 2.99% for payment of \$400 or more. ² IPFS' down payment processing services are provided as a convenience only and are subject to prior agreement to IPFS' terms and Conditions. Imperial PFS® is a trade name affiliated with IPFS Corporation® (IPFS®), a premium finance company. Loans remain subject to acceptance by IPFS in its sole discretion; issuance of a quote does not constitute an offer to lend. Access to products described herein may be subject to change and are subject to IPFS' standard terms and conditions in all respects, including the terms and conditions specifically applicable to use of IPFS' website and mobile application and IPFS' eForms Disclosure and Consent Agreement.